



JULY 2024

This month we share artist impressions of the new Rouse Hill Hospital and feature our first consumer reference group workshop.

First look at the new Rouse Hill Hospital

Artist impressions of the new Rouse Hill Hospital have now been released. The artist impressions show the concept for the new hospital, which includes a welcoming main entry, wellness arcade, inpatient wards with views to the mountains, parks and creeks, outdoor space and a multi-storey car park, all in proximity to public transport and Rouse Hill Town Centre.

Outpatient clinics, visitor services and retail outlets at lower levels will surround an external covered walkway and landscaped spaces to create a 'wellness arcade' with a welcoming, active community feel.



Partnering with consumers - communicating, listening, collaborating

The Rouse Hill Hospital team are keen to partner with local consumers to co-design the way in which healthcare services are delivered at Rouse Hill Hospital including the facility design.

A consumer is anyone who needs or could need health care services. They may be a patient or a carer (often a patient's family member or loved one).

Community members often choose to become Consumer Representatives because they want to collaborate with healthcare providers to improve the quality and safety of healthcare services, particularly the consumer experience.

A consumer's perspective and ability to draw on lived experience is invaluable and key to ensuring services are designed to meet community need.

Late last year we asked community members who were passionate about creating a hospital that meets the needs of the local community now and for years to come, to express their interest in becoming involved in the project. Thank you to all those who expressed their interest.

After reviewing over 250 applications, 10 consumers, with diverse backgrounds and interests were selected to join the Rouse Hill Hospital Consumer Reference Group.

An introductory workshop was held in May 2024 at a local Rouse Hill community venue. The group generously shared their local perspectives, what's important to them, and provided early input into facility design.

The group will continue to meet regularly to provide input into the planning and design process, and receive updates from the project team, ensuring the consumer perspective is always considered during planning and design.

Feedback from The Rouse Hill Consumer Reference Group builds on specialised clinician engagement undertaken throughout all project planning phases.

There will be further opportunities for community members to get involved as the project progresses.



Coming soon - meet the team

Consultation for the new Rouse Hill Hospital is continuing as the design of the hospital progresses. Feedback received has been instrumental in shaping the services and features that our new hospital will offer.

The Environmental Impact Statement for the project is expected to be placed on public exhibition later this year, and there will be a chance to have your say.

Over the coming months the project team will be out in the community, and around Western Sydney Local Health District, to keep you informed and help you learn more about our new hospital. We look forward to meeting you soon.

Times and locations for meet the team events will be advised shortly.

If you have any questions, we encourage you to reach out to the project team at rousehillhospital@health.nsw.gov.au.